A collection of 30 essays on the topic of multicultural services. This book describes the experiences of New York State librarians since 2001, and showcases exemplary library services to African Americans, Afghans, Bangladeshis, Chinese, Russians, and Spanish speakers, as well as Irish, Hasidic and Orthodox Jewish communities, and others.

The essays describe library programs for children, young adults and adults, and will inspire and guide library staff in serving ethnic populations. This publication is appropriate for professional collections, library schools, and any librarian seeking to improve library services to multicultural communities.
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- ESRT has established the annual Brian G. Martin Professional Development Award, to help defray conference expenses for an ESRT member.