

**Hepburn Library Of Madrid (member of the North Country Library System)**

Circulation and Interlibrary Loan Policies

New Cardholders:

A. Complete a registration form and provide identification. Primary identification to be used is identification with a picture (preferably a driver's license) which has the individual's current address. If the address information on the picture ID is not current, then another form of identification must be presented which verifies the individual's current address (ie. a piece of mail, or bill). Individuals who do not possess a valid picture ID, must present two documents that verify current address.

B. Individuals will be able to sign out only (1) item until Library is presented with confirmed current address.

C. Children 12 and under must apply with a parent or guardian and the adult's signature is required on their registration form.

D. There will be a .25 charge to replace a lost or damaged card.

Overall Policy:

A. Users must present their library card to check out materials.

B. There is an overall limit of (20) items at one time on a library card.

C. Library cards must be renewed every three years.

Loan Periods:

A. Adult Fiction and Non-Fiction books are loaned out for 2 weeks

B. All NEW items are loaned out for a period of 2 weeks.

C. Juvenile and Easy Books are loaned out for 2 weeks.

D. All Videos VHS and DVD format are loaned out for 1 week.

E. All Audios, Cassettes and CD format are loaned out for 2 weeks.

F. Magazines are loaned out for 2 weeks.

Holds:

A. Materials will be available for pickup for 1 week after they are processed.

B. Holds may be placed either in person or online.

C. There is a limit of 15 holds per patron.

Renewal Policy:

A. All items (except new items) may be renewed 2 times if there are no holds.

- B. New items may be renewed 1 time if there are no holds.
- C. Renewals are not allowed for items with holds.
- D. Renewals may be one over the phone or in person or online.

Overdues and Fines:

- A. All items have a grace period of 1 day.
- B. Users are fined \$.10 per day for each overdue childrens' book
- C. Users are fined \$.10 per day for each adult book
- D. Users are fined \$.10 per day for each video and audio item.
- E. A maximum fine of \$3.00 per juvenile item is charged.
- F. A maximum fine of \$3.00 per adult item is charged.
- G. Library users will lose borrowing privileges when fines exceed \$6.00.
- H. Borrowing privileges will be suspended if user has 5 or more overdue times, and will not be restored until such materials are either returned, paid for, or fines have been paid.
- I. Overdue materials that have reached the maximum fine of \$3.00 may not be renewed until the fine is paid in full.
- J. In extenuating circumstances, a donation can be made in lieu of the fine.

Damaged Materials:

- A. If a book or other material is damaged beyond repair, the borrower is required to pay the billed amount.
- B. Until the damaged item is paid for, the user may not borrow any item.

Confidentiality:

Library records that are deemed confidential are covered by New York State Law signed on June 13, 1988 (1 CPLR 4509)

These records are related to the circulation of library materials that contain names or other potentially identifying details regarding the users of public, free association, school, college and university libraries and library systems, of this state, including but not limited to records related to the circulation of library materials, computer database searches, interlibrary loan transactions, reference queries, requests, or the use of audio-visual materials, films or records. These records shall be confidential and shall not be disclosed except that such records may be disclosed upon the request or consent of the user or pursuant to subpoena, court order or where otherwise required by statute.

The Madrid Library adheres strictly to all sections of this Statute regarding the protection of the confidentiality of its users.

InterLibrary Loans:

The Interlibrary loan service supports the mission of the library by providing expanded access to library materials and information. The purpose of the interlibrary loan is to obtain materials not available in the library. The library affirms that interlibrary loan is an adjunct to, not a substitute for, the library's collection. In meeting patron needs, the library will exhaust local resources first, before requesting items on interlibrary loan.

A. Definition:

a. An Interlibrary Loan request is defined as a request for library materials made on behalf of a library patron through NCLS, ICEPAC, or OCLS systems.

B. Patron Status:

a. Patrons must have a library card in good standing to use the interlibrary Loan service. A patron status of 'Blocked' will deny ILL service.

b. Interlibrary Loan requests will not be processed for patrons with overdue interlibrary loan materials.

C. Borrowing Rules:

a. Ten active requests are permitted at any one time per patron. A request is active from the time it is initiated until the item has been returned and checked in at the lending library and the record is cleared.

b. Materials will be available for pickup for 1 week after they are processed. If an item was not picked up, it will not be requested again.

c. Interlibrary Loan materials are checked out for 28 days, unless specified other wise by the lending library.

d. Interlibrary Loans may be renewed twice only if the lending library permits renewals.

D. Charges:

a. The library does not charge fees for the Interlibrary Loan Service.

b. The library is responsible for the shipping charges incurred in the transfer of loans.

c. The library always attempts to borrow from libraries who lend free of charge. However, if an item is only available from a library which charges a fee for loans, the item will be requested only if the patron agrees to pay the fee.

d. The patron is responsible for overdue fees, repair or replacement costs. The library will make an effort to collect any such charges from the patron who received the materials.

(Approved 2006-08-07)